### Before the Federal Communications Commission Washington, D.C. 20554

In the Matter of:	)	
Revision of the Commission's Rules To Ensure Compatibility with Enhanced 911	)	CC Docket No. 94-102
Emergency Calling Systems	)	
Phase II Compliance Deadline for Non-Nationwide CMRS Carriers	)	
The NTELOS Companies Petition for Limited Waiver	) ) )	

To: Wireless Telecommunications Bureau

# STATUS REPORT OF THE NTELOS COMPANIES

NTELOS Inc. on behalf of itself and its affiliates the Virginia PCS Alliance L.C.; Richmond 20 MHz LLC; and the West Virginia PCS Alliance L.C. (all doing business as, and hereinafter, "NTELOS") hereby respectfully submits this status report concerning progress NTELOS has made in reaching the Commission-mandated 95% penetration rate of location-capable handsets. NTELOS is pleased to report that, as of October 25, 2006, we had achieved the 95% location-capable objective.

#### **Background**

NTELOS is a Tier III regional wireless carrier that provides service primarily in Virginia and West Virginia to approximately 357,000 subscribers. NTELOS has implemented a handset-based location technology for the delivery of E911 Automatic

Location Information (ALI) over its Code Division Multiple Access (CDMA) digital PCS network.

On October 21, 2005, NTELOS requested a limited waiver to extend the deadline in Section 20.18(g)(1)(v) of the Commission's rules. This section requires that Tier III carriers who have chosen to implement a handset-based solution to meet the location requirement for Enhanced 911 services achieve a location-capable handset penetration of 95% among subscribers by December 31, 2005. In its Petition, NTELOS explained that certain circumstances existed that made it unlikely that NTELOS would meet the 95% subscriber penetration rate by the deadline, despite efforts to promote location-capable handsets to NTELOS' customers.

In an order released on January 27, 2006, the Commission granted NTELOS an extension of the penetration requirement until November 1, 2006. In the same order the Commission required NTELOS to file status reports on its progress every February 1, May 1, August 1, and November 1, beginning May 1, 2006. The following information is submitted in compliance with the January 27, 2006, Commission order and is the third update on the progress NTELOS has made toward the FCC-mandated 95% penetration requirement.

# NTELOS Has Succeeded in Its Efforts to Encourage Customers to Upgrade to Location-Capable Handsets

As of October 25 2006, NTELOS had over 95% of its customers using 911-capable handsets, an increase of approximately 3% since the last report of 92.4% in the August 1, 2006 update. In contrast, only 82% of NTELOS customers had GPS-capable handsets when NTELOS filed its extension petition on October 21, 2005.

<sup>&</sup>lt;sup>1</sup> 47. CFR §20.18 (g)(1)(v).

As reported in previous filings, NTELOS implemented a number of programs in order to meet the 95% handset penetration target:

- 1. Any NTELOS customer with a non-GPS handset qualifies for promotional handset pricing, irregardless of their contract status.
- 2. Promotional handset pricing is incorporated into all customer retention efforts and NTELOS' retention team encouraged customers with non-GPS capable handset models.
- 3. NTELOS offered location-capable handsets at very low prices, including a \$0.99 bar style handset, \$9.99 color flip handset and \$29.99 camera flip handset, for new or existing customers. These low prices make a handset upgrade affordable for all customers.
- 4. NTELOS continued its policy of refusing to activate any non-GPS capable handset that a customer, or potential customer, brought in and requested it to be activated. NTELOS no longer orders replacement parts or accessories for non-Global Positioning System (GPS) handsets and no longer repairs such handsets.

NTELOS also worked closely with the manufacturers of the handsets used by our customers in order to correct internal databases so that we had accurate reporting for location-capable handsets in service. Previously, when a customer would bring his or her own handset to a NTELOS store to be activated on our network, these handsets were designated in our databases merely as "customer provided" with no other identifying information. Using the electronic serial numbers (ESNs) for each of these handsets, NTELOS was able to identify the manufacturer of the set and then to request information from the manufacturer to determine if the handset was location capable. NTELOS particularly appreciates the cooperation and assistance provided to us by numerous handset manufacturers that allowed us to accurately classify thousands of handsets. Indeed, only one manufacturer refused to cooperate with us and so all "customer

provided" handsets from that manufacturer continue to be counted by NTELOS as "non-GPS".

#### The Number and Status of Phase II 911 Requests from PSAPs

In total, NTELOS has received 911 Phase II requests from 110 Public Safety

Answering Points (PSAPs). Of the 110 requests, 84 have been implemented, 2 are in the process of implementation, and 24 requests could not be implemented because NTELOS had no coverage in the area. NTELOS expects to have all Phase II requests in areas it

#### The Dates on Which Phase II Has Been Implemented or Will Be Available

Exhibit 1 illustrates the implementation date for each PSAP requesting Phase II deployment.

# The Status of NTELOS' Coordination Efforts with PSAPs for Alternative 95% Handset Penetration Dates

NTELOS has notified the PSAPs in NTELOS' coverage area with Phase II 911 requests about the progress the company has made toward the 95% penetration rate. Email notification was sent to the PSAPs on October 27, 2006, about NTELOS' current penetration rate and the completion of our goal of reaching 95% by November 1, 2006. A copy of this email is shown in Exhibit 2.

#### Conclusion

NTELOS takes its wireless 911 obligations very seriously. We have a demonstrated record of cooperation with PSAPs in the NTELOS service areas. Although NTELOS is a relatively small carrier operating in a largely rural area, we made a significant effort in all parts of our organization which allowed us to meet 95% penetration requirement by the November 1, 2006, deadline set for us by the

Commission. NTELOS will continue its efforts to replace the remaining non-GPS telephones with new 911-capable models.

Pursuant to the FCC's order released on January 27, 2006, granting NTELOS an extension of the deadline, NTELOS will continue to report to the Commission on the status of the deployment of 911-capable handsets.

Respectfully submitted,

Mary McDermott

Senior Vice President -

Legal and Regulatory Affairs

Hermoth

401 Spring Lane Plaza

Waynesboro, VA 22980

540-946-8677

email: mcdermottm@ntelos.com

Dated: November 1, 2006

## **NTELOS Phase II Deployment**

## EXHIBIT 1 - STATUS OF PHASE II 911 REQUESTS FROM PSAPs

### **VIRGINIA**

REQUESTOR	STATE	SERVICE REQUESTED	STATUS	DEPLOYED DATE
Albemarle County / Charlottesville	VA	Phase II	Phase II Deployed	3-Sep-03
Amherst County	VA	Phase II	Phase II Deployed	20-May-04
Appomattox County	VA	Phase II	Due date 2/28/07	
Augusta County	VA	Phase II	Phase II Deployed	15-Dec-04
Bedford	VA	Phase II	Phase II Deployed	7-Jan-04
Blacksburg Town (Montgomery County)	VA	Phase II	Phase II Deployed	5-Oct-04
Bland County	VA	Phase II	Phase II Deployed	17-Feb-05
Botetourt County	VA	Phase II	Phase II Deployed	1-Dec-03
Campbell County	VA	Phase II	Phase II Deployed	25-May-05
Caroline County	VA	Phase II	Phase II Deployed	15-Oct-04
Charles City County	VA	Phase II	No Cell Towers in County	No coverage
Chesapeake City	VA	Phase II	Phase II Deployed	3-Aug-03
Chesterfield County	VA	Phase II	Phase II Deployed	3-Aug-03
Christiansburg (Montgomery County)	VA	Phase II	Phase II Deployed	14-Oct-04
Clarke County	VA	Phase II	Phase II Deployed	5-Sep-03
Covington City	VA	Phase II	No coverage	No coverage
Danville City	VA	Phase II	Phase II Deployed	3-Nov-03
Dinwiddie County	VA	Phase II	Phase II Deployed	12-Aug-05
Essex County	VA	Phase II	No coverage	No coverage
Farmville	VA	Phase II	No coverage	No coverage
Fluvanna County	VA	Phase II	Phase II Deployed	26-May-04
Franklin City	VA	Phase II	Phase II Deployed	12-Apr-04
Franklin County	VA	Phase II	Phase II Deployed	2-Mar-04
Fredericksburg	VA	Phase II	Phase II Deployed	20-Aug-04
Giles County	VA	Phase II	Phase II Deployed	15-Sep-06
Gloucester County	VA	Phase II	Phase II Deployed	1-Jul-04
Greene County	VA	Phase II	Phase II Deployed	26-May-04
Greensville County	VA	Phase II	Phase II Deployed	7-Jan-05
Hampton City	VA	Phase II	Phase II Deployed	19-Aug-03
Hanover County	VA	Phase II	Phase II Deployed	30-Jun-04
Harrisonburg and Rockingham County	VA	Phase II	Phase II Deployed	3-Aug-03
Henrico County	VA	Phase II	Phase II Deployed	3-Aug-03
Hopewell City	VA	Phase II	Phase II Deployed	9-Jan-04
Isle of Wight County	VA	Phase II	Phase II Deployed	27-May-04
James City / County	VA	Phase II	Phase II Deployed	19-Aug-03
King and Queen	VA	Phase II	No coverage	No coverage
Lexington / Rockbridge County / Buena Vista	VA	Phase II	Phase II Deployed	24-Sep-03
Louisa County	VA	Phase II	Phase II Deployed	17-May-04
Lynchburg City	VA	Phase II	Phase II Deployed	5-Sep-03
Madison County	VA	Phase II	Phase II Deployed	23-Mar-05
Martinsville / Henry County	VA	Phase II	Phase II Deployed	3-Sep-03
Mathews	VA	Phase II	No coverage	No coverage
Montgomery County	VA	Phase II	Phase II Deployed	28-Jul-04
Nelson County	VA	Phase II	Phase II Deployed	19-Oct-06
New Kent County	VA	Phase II	Phase II Deployed	22-Jul-04
Newport News	VA	Phase II	Phase II Deployed	3-Aug-03
Norfolk City	VA	Phase II	Phase II Deployed	3-Aug-03
Orange	VA	Phase II	Phase II Deployed	3-Aug-03
Page County	VA	Phase II	Phase II Deployed	8-Mar-05

Petersburg City	VA	Phase II	Phase II Deployed	13-Oct-04
Pittsylvania County	VA	Phase II	Phase II Deployed	11-Sep-03
Portsmouth City	VA	Phase II	Phase II Deployed	3-Aug-03
Prince George County	VA	Phase II	Phase II Deployed	20-Jun-06
Pulaski County	VA	Phase II	Phase II Deployed	26-May-05
Radford City	VA	Phase II	Phase II Deployed	8-Dec-04
Rappahannock County	VA	Phase II	No coverage	No coverage
Richmond City	VA	Phase II	Phase II Deployed	3-Aug-03
Roanoke City	VA	Phase II	Phase II Deployed	3-Aug-03
Roanoke County	VA	Phase II	Phase II Deployed	17-Nov-05
Salem City	VA	Phase II	Phase II Deployed	3-Aug-03
Shenandoah County	VA	Phase II	Phase II Deployed	30-Sep-04
Spotsylvania County	VA	Phase II	Phase II Deployed	4-Oct-04
Staunton City	VA	Phase II	Phase II Deployed	14-Sep-06
Suffolk City	VA	Phase II	Phase II Deployed	3-Aug-03
Sussex County	VA	Phase II	Phase II Deployed	20-Oct-06
Virginia Beach City	VA	Phase II	Phase II Deployed	11-Sep-03
Warren County	VA	Phase II	Phase II Deployed	20-Sep-04
Waynesboro City	VA	Phase II	Phase II Deployed	1-Mar-05
West Point	VA	Phase II	No Towers in PSAP	No coverage
Williamsburg City	VA	Phase II	Phase II Deployed	22-Feb-05
Winchester	VA	Phase II	Phase II Deployed	1-Jan-04
Wythe County	VA	Phase II	Phase II Deployed	28-Apr-04
Wytheville	VA	Phase II	Phase II Deployed	9-Dec-04
York County	VA	Phase II	Phase II Deployed	4-Sep-03

**WEST VIRGINIA** 

REQUESTOR	STATE	SERVICE REQUESTED	STATUS	DEPLOYED DATE
Barbour County	W۷	Phase II	No coverage	No coverage
Cabell County (Huntington)	wv	Phase II	Phase II Deployed	13-Feb-04
Doddridge County	wv	Phase II	Phase II Deployed	5-May-04
Gilmer County	wv	Phase II	No Towers in PSAP	No coverage
Harrison/Taylor Counties	wv	Phase II	Phase II Deployed	10-Jun-04
Jackson County	WV	Phase II	Phase II Deployed	14-Oct-05
Kanawha County (Charleston)	wv	Phase II	Phase II Deployed	11-Feb-04
Lewis County	wv	Phase II	Phase II Deployed	19-May-05
Marion County	wv	Phase II	Phase II Deployed	12-May-04
Mercer County	WV	Phase II	Phase II Deployed	3-Oct-03
Monongalia County (Morgantown)	wv	Phase II	Phase II Deployed	9-Apr-04
Raleigh County (Beckley)	wv	Phase II	Phase II Deployed	3-Oct-03
Randolph County	WV	Phase II	No coverage	No coverage
Taylor County	wv	Phase II	Phase II Deployed	Jun-04
Upshur County	wv	Phase II	Due date 4/10/07	
Wayne County	wv	Phase II	Phase II Deployed	7-Feb-05

## **KENTUCKY**

REQUESTOR	STATE	SERVICE REQUESTED	STATUS	DEPLOYED DATE
Boyd County (KY)	KY	Phase II	Phase II Deployed	3-Feb-04
Carter County (KY)	KY	Phase II	Phase II Deployed	9-Dec-05
Greenup County (KY(KSP Post 14))	КҮ	Phase II	Phase II Deployed	27-Sep-05
Lawrence County (KY)	KY	Phase II	Phase II Deployed	26-May-05

## **NORTH CAROLINA**

REQUESTOR	STATE	SERVICE REQUESTED	STATUS	DEPLOYED DATE
Caswell County (NC)	NC	Phase II	Phase II Deployed	15-Mar-06

## NTELOS Phase II Deployment

Dare County (NC)	NC	Phase II	Phase II Deployed	19-May-06
Currituck County (NC)	NC	Phase II	Phase II Deployed	12-May-06
Gates County (NC)	NC	Phase II	No coverage	No coverage

## **PENNSYLVANIA**

REQUESTOR	STATE	SERVICE REQUESTED	STATUS	DEPLOYED DATE
Cambria	PA	Phase II	No Coverage	No Coverage
Crawford	PA	Phase II	No Coverage	No Coverage
Cumberland	PA	Phase II	No Coverage	No Coverage
Lackawanna	PÁ	Phase II	No Coverage	No Coverage
Lehigh	PA	Phase II	No Coverage	No Coverage
Luzerne	PA	Phase II	No Coverage	No Coverage
Mifflin	PA	Phase II	No Coverage	No Coverage
Montgomery	PA	Phase II	No Coverage	No Coverage
Montour	PA	Phase II	No Coverage	No Coverage
Somerset	PA	Phase II	No Coverage	No Coverage
Westmoreland	PA	Phase II	No Coverage	No Coverage
York	PA	Phase II	No Coverage	No Coverage

## **GRAND TOTALS**

**Total Deployed** 

**Total Pending** 

<u>Virginia</u>	
Total Requested	74
Total Deployed	65
Total Pending	1
Requests with no coverage	8
West Virginia	
Total Requested	16
Total Deployed	12
Total Pending	1
Requests with no coverage	3
<u>Kentucky</u>	
Total Requested	4
Total Deployed	4
Total Pending	0
Requests with no coverage	0
North Carolina	
Total Requested	4
Total Deployed	3
Total Pending	0
Requests with no coverage	1
<u>Pennsylvania</u>	
Total Requested	12
Total Deployed	0
Total Pending	0
Requests with no coverage	12
All States	
	110
Total Requested	110

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#### Exhibit 2

From: Sent:

Benson, Amber

Friday, October 27, 2006 11:00 AM

To:

Wayne County- Bill Willis; Berkeley County- Mary Kackley; Braxton County- Fred Thompson; Cabell County- Mike Davis; Clay County/Nicholas County- Joey Derito; Dannie Walker; Doddridge County/Ritchie County- Timothy Greenan; Gilmer County/Lewis County- Bill Rowan; Harrison County/Taylor County- Frederick Smart; Jackson County- Bob Strobbe; Kanawha County- Jim Sorgman; Marion County- Carolyn Ledsome; Mercer County- Robert Hoge; Monongalia County- Ron Kylef; Raleigh County- Jack Bowden; Roane County- Melissa Bice; Upshur County- Cathy Collins; Rockingham Co/Harrisonburg- Jim Junkins; Accomack County/Northampton County- Scott Chandler; Albemarle County/Charlottesville- Tom Hanson; Alleghany County- Ryan Muterspaugh; Amelia County- Randy Leonard; Amherst County- John Boon; Appomattox County- Bobby Wingfield; Ashland City- Phil Heins; Augusta County- Donna Good; Bedford County/City- John Barrett; Blacksburg City-Bruce Bradbery; Bland County- Katie Gamble; Botetourt County- Spencer Suter; Bristol City- Milo Brunson; Brunswick County- Devon Clary; Buchanan County- Greg Clevinger; Buckingham County-Kevin Flippen; Campbell Co/Alta Vista Town- Aubrey Cheatham; Caroline County- Mike Hall; Carroll County/Galax City/Grayson County- Edward Hines; Charles City County- Thalia Bell; Charlotte County-Lisa Myers; Chesapeake City- Greg Staylor; Chesterfield County- Barbara Mayfield; Chincoteague Town- Eddie Lewis; Christiansburg City- Martha Cox; Clarke County- Pam Hess; Colonial Beach Town-David Eagal; Colonial Heights City- Lewis Archileti; Covington City- J.B. Broughman; Craig County-Larry Moore; Culpeper County- Steve Basnett; Cumberland County- Aaron Hickman; Danville City-Doug Young; Dickenson County- Mark Cvetnich; Dinwiddie County- Charles Lewis; Emporia City- T.C. Anderson; Essex County- Larry Smith; Farmville Town- Gilbert Wood; Fauquier County- Timothy McMenamin; Floyd County- Ford Wirt; Fluvanna County- Tammy Johnson; Franklin City- Mickey Futrell; Franklin County- Bill Agee; Frederick County- LeeAnna Pyles; Fredericksburg City- Lisa McMahon; Giles County- Melissa Parsons; Gloucester County- George Bains; Goochland County- Terry Pleasants; Greene County- George Buckley; Greensville County- Mike Veliky; Halifax County- Allen Bober; Hampton City- Roger Clements; Henrico County- Suzanne Roberts; Henry County/Martinsville-Wes Ashley; Highland County-Roberta Lambert; Hopewell City-Kim Parson; Isle of Wight County-Diane Jones; James City County- Carole Martin; King & Queen County- Holly McGowan; King George County- Wayne Bushrod; King William County- Terry Hale; Lancaster County- Glenn Rowe; Lee County- Don Scott; Louisa County- Denise Marrs; Lunenburg County- D.J. Pendleton; Lynchburg City-Amy Lowe; Madison County- Robert Finks; Mathews County- Julie Kaylor; Mecklenburg County- Linda Cage; Middlesex County- Marcia Jones; Montgomery County- Bill Tolley; Nelson County- Susan Rorrer; New Kent County- Charles Gardner; Newport News City- Gwen Pointer; Norfolk City- Howard Douthit; Northumberland County- Kenny Eades; Norton City- Dot Abshire; Nottoway County- Gloria Gray; Orange County- Melissa McDaniel; Page County- Gene Stewart; Patrick County- Mickie Martin; Petersburg City- Sherwood Young; Pittsylvania County- Jim Davis; Poquoson City- Jack White; Portsmouth City- Timothy Stenger; Powhatan County- Floyd Greene; Prince Edward County-Johnathan Pickett; Prince George County- Denise Johnson; Pulaski County- John Spangler; Pulaski Town- Melissa Looney; Radford City- Gall Sojka; Rockbridge Co/Buena Vista/Lexington- Steven Reese; York County- Terry Hall; Donna Brown; Pokey Harris; Rappahannock County- Richie Burke; Richmond City- Linda Samuel; Richmond County- Chris Jett; Roanoke City- Mike Crockett; Roanoke County- Pat Shumate; Russell County- Bo Bise; Salem City- Valerie Ramey; Sam Keys; Scott County-Tim Addington; Shenandoah County- Gary Yew; Smyth County- Shannon Williams; Southampton County- Bill Gentry; Spotsylvania County- Lisa Usher; Stafford County- Linda Goodridge; Staunton City- Tom Byerly; Steve Marzolf; Suffolk City- J.J. Marx; Surry County- Harold Brown; Sussex County-Debbie Jones; Tazewell County- Brian Hale; Vinton Town- Craig Sheets; Virginia Beach City- Robert Nibarger; Warren County- Karen Cornwell; Washington County- Mary Fraysier; Waynesboro City-Gary Critzer; West Point Town- Kim Sirman; Westmoreland County- Norm Risavi; Williamsburg City-Susan Galvin; Winchester City- Erin Elrod; Wise County- Robert Sturgill; Wythe County- Ikey Davidson; Wytheville Town- Albert Newberry; York County- John Petersen; Scioto County- Greg Dunham; Gallia County- Stephen Wilson; Ironton/Lawrence County- Don Mootz; Ron Adams; Caswell County- Harvey Rudd; Currituck County- Liz Hodges; Dare County- Almey Gray; Richard Taylor; Lawrence County- Jeffrey Pack; Boyd County- Sandra Virgin; Carter County- Thomas Thompson; Greenup County- Rory Cunningham; Jennifer Jackson; Ken Mitchell

Cc:

Sarbin, Anne

Subject:

NTELOS GPS Handset update

The purpose of this letter is to inform you about progress NTELOS has made toward having 95% of NTELOS customer handsets capable of sending Phase II wireless location information to Public Safety Answering Points (PSAPs). The Federal Communications Commission (FCC) had

previously ruled that wireless providers needed to have 95% penetration of GPS capable handsets on their respective networks by December 31, 2005. NTELOS petitioned the FCC for an extension of this deadline and was granted an extension until November 1, 2006. NTELOS is required to inform the PSAPs of its progress towards reaching the goal of providing 95% of its customers with GPS capable handsets. At this time, 95.14 % of the handsets on the NTELOS network are GPS capable. NTELOS is continuing in its efforts to encourage subscribers that currently do not have GPS capable handsets to convert to new handsets that are GPS capable. If you have questions about NTELOS' progress toward the GPS handset goal, please contact me at bensona@ntelos.com.

Thanks,

Amber Benson
NTELOS, Wireless E-911 Administrator
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Waynesboro, VA 22980
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